

Arriva Trains Wales/ Trenau Arriva Cymru Limited

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William Powell AM
Chair
Petitions Committee
National Assembly for Wales
Cardiff Bay
Cardiff
CF99 1NA

y/r: P-04-321

03 October 2011

Dear Mr Powell

P-04-321 AARIVA TRAINS WALES

I would like you to know that, since your letter to me of 14 July, I have met with Mr Rodde and a colleague of his to discuss the timetable issues which arose from the implementation of our May 2011 timetable, in particular for the morning peak hour services arriving at Cardiff Central from the west.

Following that discussion, I agreed to consider the issues and investigate whether there were any possible resolutions to the difficulties described by Mr Rodde. I believe that I have achieved much of that with an amended timetable for December 2011. Mr Rodde was appraised of that detail on 03 October 2011 following validation of the timetable by Network Rail and I have asked for his feedback. For the issue of the 1604 hrs service to West Wales, Mr Rodde admits that this was an error on his part in that we had not made any change to it.

Irrespective of the petition, the timetable will also involve additional stops and an additional service between Bridgend and Cardiff Central, and this timetable will be circulated to all appropriate stakeholders in the next few days.

I trust that this response meets with your approval but please do not hesitate in contacting me again should you require any further information.

Yours sincerely

Mike Bagshaw Commercial Director